

University Health Vida Partnership Opportunities Overview and Instructions

Introduction

University Health Vida is a three-story, state-of-the-art health center opening in November 2025. It is located at 3611 Jaguar Parkway, across from Texas A&M University – San Antonio, and is partially funded by the American Rescue Plan Act. University Health designed this facility to expand primary and specialty care services and promote collaboration with community partners working to reduce health disparities in South Bexar County.

- On the first floor, patients will have access to primary care, laboratory and radiology services and a pharmacy. Community spaces—including classrooms, navigation rooms, a teaching kitchen, an outdoor lawn and a mobile unit driveway—will support health education, community meetings and access to social services for local residents.
- The second floor will be home to University Health’s Institute for Public Health and a community office for Community First Health Plans, Inc. A dedicated **Community Commons** office suite will offer working space for a select number of local organizations whose missions align with that of University Health. These organizations will collaborate on shared public health initiatives aimed at improving outcomes in South San Antonio. The working space includes cubicles, conference rooms, focus rooms and huddle rooms.
- On the third floor, University Health will deliver behavioral health care to children, adolescents and adults.

University Health Vida reflects our public purpose—to tackle health disparities, improve access to care and mitigate the lasting effects of the COVID-19 pandemic. By developing facilities in priority areas, University Health aims to deliver clinical care, health education and public health services that improve health and economic vitality and promote overall well-being in Bexar County and South Texas.



Partnership Opportunities

University Health invites community organizations to join us at Vida. Chose one (or more) of our three partnership pathways:

- Participate in our referral network
- Host mobile services and events in Vida community spaces
- Share space with us at Vida Community Commons

Community organizations are encouraged to submit the **Partner Interest Form** to share ideas and proposals for one or more of the partnership pathways.

Partnership Pathway*	Referral Network	Mobile Services and Events in Vida Community Spaces	Co-location at Vida Community Commons
Description	Join University Health's referral network to receive and respond to patient referrals for services that address non-medical drivers of health.	Offer educational classes, workshops, mobile services, meetings or other events in Vida's dedicated community spaces.	Maintain a part-time or full-time physical presence in the Community Commons office suite to collaborate on public health initiatives.
Instructions	Complete Section A of the Partner Interest Form.	Complete Section B of the Partner Interest Form.	Complete Section C of the Partner Interest Form.

**Organizations may complete more than one section if interested in multiple partnership options.*

Community organizations must submit Partner Interest Forms by Thursday, June 5, at 5:00 p.m. to be considered for opening day partnership with University Health Vida. Please submit only one interest form per organization. Organizations are welcome to include supporting documents that help convey their interest in partnering—such as, but limited to, previous event flyers, logic models, annual reports or other materials. Email completed forms and questions to Public.Health@uhtx.com.

We understand that this is a new initiative, and organizations may not yet have all the requested information. Please answer each question to the best of your ability. If you are unable to meet the submission deadline, there will be additional opportunities for partnership in 2026 and beyond.

Timeline and Next Steps

Thursday, May 15	Community Kick-Off event. Partner Interest Form is released.
Thursday, June 5	Partner Interest Forms are due.
Monday, June 30	Notification to partners. Engage selected partners in discussions to align with University Health's mission, community priorities and desired impact, with specific terms to be outlined in future definitive agreements
Friday, Oct. 31	Execute partnership agreements.
December 2025	University Health Vida opens.

Community Priorities

University Health aims to partner with organizations working to address identified community needs and priorities. Many residents of Bexar County experience significant poverty and a lack of health insurance. The median household income for Bexar County in 2020 was \$58,288, yet 15% of the County population lives below 200% of the federal poverty level. Further, 16% of the population is uninsured. A high percentage of residents in these categories live in the southern part of the County. These populations are disproportionately impacted by the harms of poverty, lack of access to health care and lack of availability of healthy living resources in areas convenient to where they live. The COVID-19 pandemic disproportionately affected this population across Bexar County, prompting additional measures to address the disparities and provide public health services needed for recovery of the most affected communities, reduce barriers to care and expand access to preventive and other services.

University Health uses multiple resources to identify community priorities. These reports and strategic plans are located on our Institute for Public Health website:

<https://www.universityhealth.com/public-health/reports>

Examples of these reports include:

- University Health's Health Equity Strategic Plan (2024)
- Texas Kids Count Report (2024)
- South Bexar County Community Health Needs Assessment (2023)
- Bexar County Community Health Needs Assessment (2022)
- SA Forward (2021)

Community organizations are also encouraged to access local data through Bexar Data Dive and other reports published by Community Information Now: <https://cinow.info/finddata/>

Referral Network Partnership

Join University Health's Referral Network to receive and respond to patient requests for services that address non-medical drivers of health, including but not limited to food insecurity, housing instability, utilities, financial hardship and transportation.

Organizations participating in University Health's Referral Network agree to:

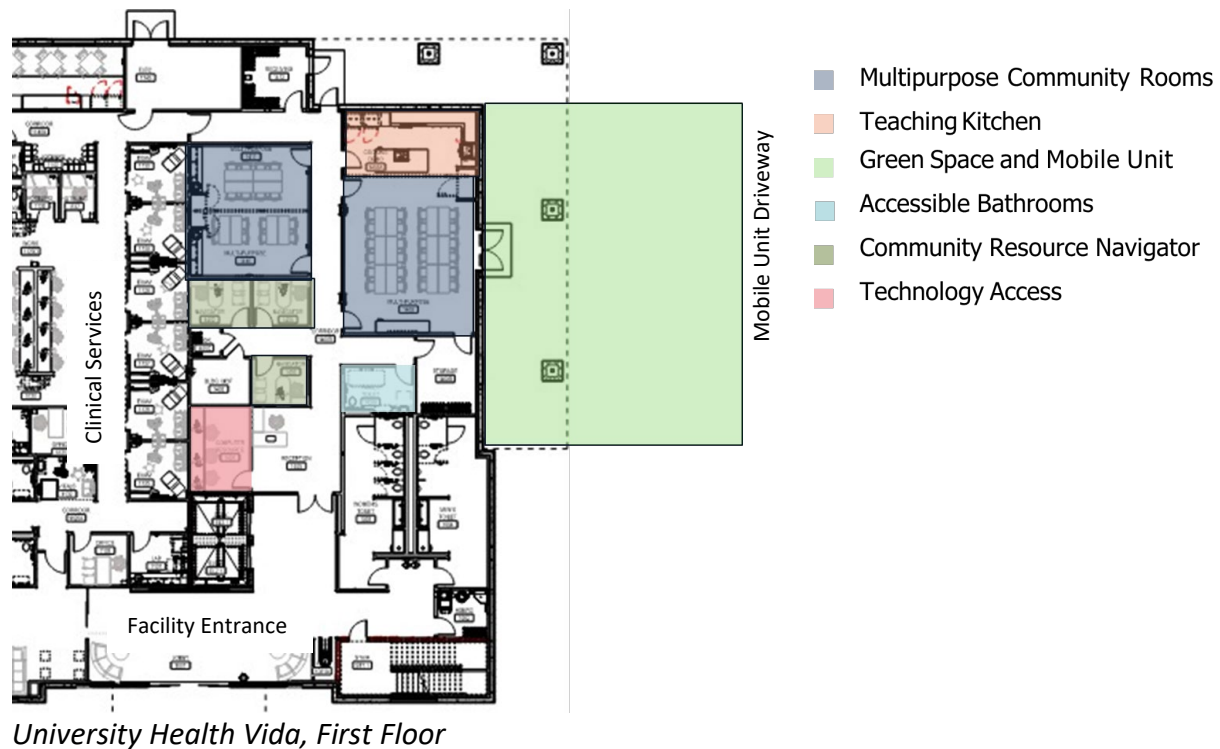
- Provide services that address University Health patients' non-medical needs.
- Use Epic Link or FindHelp (or another approved platform) to receive and respond to referrals and comply with the User Agreement, if applicable.
- Respond to referrals in a timely manner and make multiple attempts to reach patients, if needed.
- Share referral and service metrics to support data tracking and service improvement.
- Fulfill any additional commitments as mutually agreed upon, including but not limited to:
 - Solicitation Policy 2.07
 - Conflicts of Interest Policy 2.12
 - Uses and Disclosures of Protected Health Information-HIPAA Privacy Policy 2.14

University Health will provide:

- Electronic access through Epic Link to receive and respond to patient referrals for services that address non-medical drivers of health if partner is eligible.
- Access to available Navigation Rooms for onsite client meetings when reserved in advance.
- Referral metrics to track patient engagement and outcomes.
- Additional support and resources as determined necessary.

Mobile Services and Events at Vida Community Spaces

Collaborate with University Health to provide valuable education and programs to patients and community members in our community spaces.



Multi-purpose Rooms: Versatile spaces that can be adapted for various activities and events. These rooms are suitable for classes and meetings. The kitchen area can be used to support catering services.

Teaching Kitchen: A hands-on, educational environment where participants learn to prepare healthy nutritious meals, observe cooking demonstrations and develop culinary skills. Small groups can sit around the island or at the classroom tables. An overhead video camera can project the working surface of the island to a screen.

Outdoor Green Space: An open-air area suitable for outdoor activities and events.

Mobile Unit Driveway: A driveway for mobile service units to pull through and connect to power.

Community Resource Navigator Rooms: Three private office spaces designed to support individual meetings with clients and families. One will be reserved for the CareLink program.

Technology Access: A supervised computer lab for patients and community members to access the internet, Microsoft Office software and a printer.

Organizations participating in University Health’s Community Spaces Program agree to:

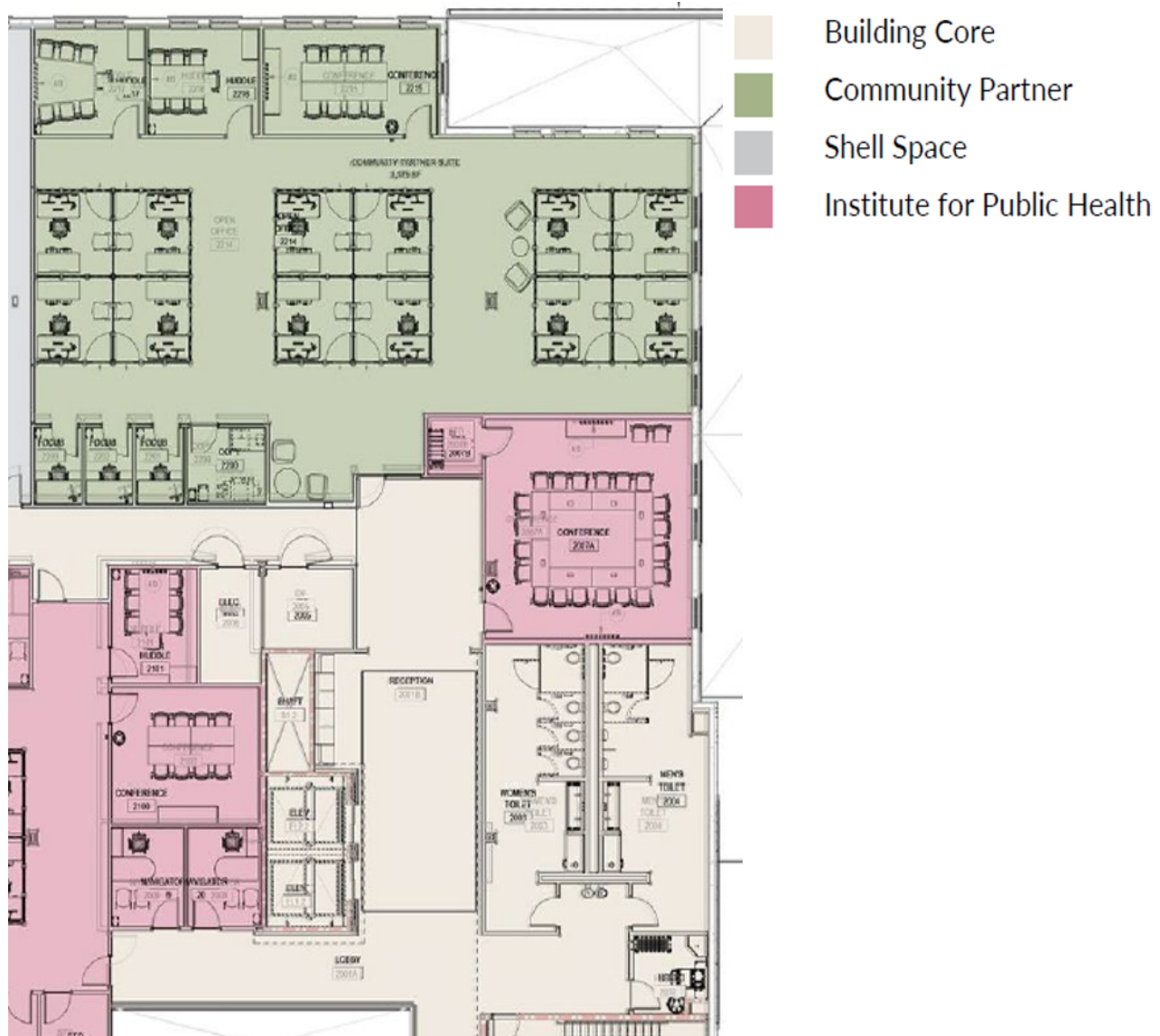
- Utilize University Health’s community spaces in accordance with the Space Utilization Agreement.
- Complete required onboarding, volunteer or vendor registration.
- Submit an Event Reservation Form to reserve the space and coordinate support services.
- Adhere to University Health’s Event Cancellation Policy.
- Share process and outcome metrics to support service evaluation and improvement.
- Fulfill additional commitments as mutually agreed upon, including but not limited to:
 - Solicitation Policy 2.07
 - Conflicts of Interest Policy 2.12
 - Uses and Disclosures of Protected Health Information-HIPAA Privacy Policy 2.14
 - Facility Rules and Regulations

University Health will provide:

- Free or low-cost access to community spaces at Vida, Wheatley and other locations upon request.
- A streamlined event space reservation process for partners.
- Day-of event support, including IT, Environmental Services and Audio-Visual assistance.
- Marketing collaboration opportunities, if applicable.
- Parking accommodations, subject to availability.
- Additional support and resources as determined necessary.

Co-location at Vida Community Commons

Co-locate at Vida Community Commons to collaborate on public health initiatives and enhance service delivery to the community.



University Health Vida, Second Floor

Cubicles: 12 shared cubicles in a badge-secured office environment.

Focus Rooms: Three private spaces ideal for individuals who need a dedicated area for virtual meetings or focused tasks outside the shared cubicle environment.

Huddle Rooms: Two smaller meeting spaces designed for meetings or small group discussions. These rooms provide a more intimate setting for quick collaborations or private conversations.

Conference Rooms: Two larger spaces equipped to accommodate team presentations, staff meetings, or training sessions. One is available inside Community Commons, and one is accessible from the lobby.

Community Resource Navigator Rooms: Two private office spaces designed to support individual meetings with clients and families.

Organizations participating in University Health’s Community Commons Program agree to:

- Maintain an on-site presence during an agreed-upon schedule, aligning with University Health Vida’s standard operating hours. Staff may rotate as needed.
- Host community events, such as trainings, networking sessions or educational classes for patients, partners or the public.
- Provide their own laptops, phones and other necessary equipment not otherwise provided.
- Follow established protocols for reserving and using shared spaces, including cubicles, conference rooms, huddle rooms, navigation rooms and community spaces.
- Notify University Health immediately if an on-site employee/contractor is no longer affiliated with their organization so that badge access can be terminated.
- Refrain from using the Vida location for mail or package deliveries, as co-located partners cannot receive mail at this site.
- Fulfill additional commitments as mutually agreed upon, including but not limited to:
 - Solicitation Policy 2.07
 - Conflicts of Interest Policy 2.12
 - Uses and Disclosures of Protected Health Information-HIPAA Privacy Policy 2.14
 - Facility Rules and Regulations

University Health will provide:

- A designated cubicle office (including a lockable file cabinet for secure storage, details to be confirmed) while on site and when reserved in advance.
- Access to shared spaces based on availability.
- High-speed internet (Wi-Fi) access.

- Use of a shared printer, with paper and toner included. Partners may also bring their own desktop printers.
- Free accessible parking for partners and their clients, subject to availability.
- General office cleaning services, following University Health's Environmental Services policies.
- Technology training and support for equipment in shared spaces.
- Duration of co-location to be determined based on partnership agreements.