



**BEXAR COUNTY HOSPITAL DISTRICT
BOARD OF MANAGERS**

Tuesday, October 24, 2023
6:00 pm
Cypress Room, University Hospital
4502 Medical Drive
San Antonio, Texas 78249-4493

MINUTES

BOARD MEMBERS PRESENT:

James R. Adams, Chair
Jimmy Hasslocher, Vice Chair
Margaret Kelley, MD, Secretary
Anita L. Fernandez
Pat Jasso
Dianna M. Banks-Burns, MD
David J. Cohen, MD

OTHERS PRESENT:

George B. Hernández, Jr., President/Chief Executive Officer, University Health
Edward Banos, Executive Vice President/Chief Operating Officer, University Health
Ted Day, Executive Vice President/Strategic Planning & Business Development, University Health
Carol Huber, Deputy Chief Public Health & Equity Officer, Institute for Public Health, University Health
Reed Hurley, Executive Vice President/Chief Financial Officer, University Health
Shelley Kofler, Senior Public Relations Manager, Corporate Communications, University Health
Robert Hromas, MD, Dean & Professor of Medicine, Vice President for Medical Affairs, UT Health San Antonio
Michael Little, MD, President, Medical/Dental Staff, University Health; and Associate Professor, Department of Anesthesiology, UT Health SA
Dr. Sally Taylor, Senior Vice President, Chief of Behavioral Medicine, University Health
Dr. Monika Kapur, President / CEO University Medical Associates, University Health
Serina Rivela, Vice President / Chief Legal Officer, University Health
Joshua H. Nieto, General Counsel, Chief Compliance/HIPAA Officer, University Health
Bill Phillips, Executive Vice President/Chief Information Officer, University Health
Christopher Sandles, President/Hospital Operations, University Health
Don Ryden, Vice President/Project, Design & Construction, University Health
Travis Smith, Chief Financial Officer/Clinical Operations, University Health
Lisa Sanchez, Vice President, Care Transitions, University Hospital
Anna Taranova, Deputy Chief of Public Health, University Hospital
Horacio Vasquez, Executive Director, Supply Chain Management, University Health
Larry Wallis, Director, Internal Audit Services, University Health
And other attendees.

CALL TO ORDER:

Mr. Adams called the Board meeting to order at 6:04 pm

INVOCATION AND PLEDGE OF ALLEGIANCE — JIM ADAMS, CHAIR

Invocation – Lisa Sanchez, Vice President, Care Transitions, University Health — *Jim Adams, Chair*

Mr. Adams led the pledge of allegiance.

PUBLIC COMMENT: None.

President Henrich offered a brief update to the group. UT Health will come across some four thousand professional students in this next year and a half. The five operating UT schools have shown a substantial increase of 3% added medical students followed by the UT Dental School and the UT Nursing school has the largest increase along with the sixth UT School of Public Health will add 40 – 50 students in 2024. The Masters enrollment will have approximately 400 students. Additionally the UT Campus has achieved a milestone of receiving close to a \$400 million dollars in Bio-Medical Research funding. Dean Hromas added comments as Dr. Stewart has been recognized with the American College of Surgeons Distinguished Service Award. Dean Hromas also noted the collaboration between UH and The Be Well Texas Program led by Jennifer Potter and Dr. Alsip by treating and educating on addiction for Bexar County. Dr. Little comments on the By-Laws are out for voting and thanks Dr. Alsip and Dean Hromas in assisting with the By-Laws.

APPROVAL OF MINUTES OF PREVIOUS MEETING: August 29, 2023 meeting

SUMMARY:	The minutes of the Board meeting of Tuesday, August 29, 2023 were submitted for the Board's approval.
RECOMMENDATION:	Staff recommends approval of the minutes as submitted.
ACTION:	A MOTION to APPROVE staff's recommendation was made by Dr. Kelley, SECONDED by Ms. Fernandez, and PASSED UNANIMOUSLY .
EVALUATION:	None.
FOLLOW UP:	None

Special Recognition:

Quarterly Employee Recognition Awards — *Andrea Casas / George B. Hernández, Jr.*

SUMMARY: Andrea Casas, Vice President, Chief Human Resources Officer presented the Third Quarter Employee Recognition Winners. All of this year's quarterly recipients will be our special honored guests at the Annual Employee Recognition Awards Ceremony. Employees of the Quarter receive a plaque, embossed pen and an opportunity to select one of numerous awards valued at \$100 on the Employee Recognition website.

Professional Nursing: Joanna Novodvorschi, Maternal Transport Specialist Nurse, Labor & Delivery

Professional: Ana Franco-Martinez, Clinical Specialist III, Inpatient Pharmacy

Management: Isabella Morales, Sr. Workforce Optimization Manager, Human Resources

Technical: Juanita Flores, Ambulatory License Vocational Nurse III, Obstetrics

Clerical: David Flores, Carelink Coordinator, Administration – Carelink

Service: Ruby Aiava, Environmental Associate, Environmental Services

Volunteer: Kennedy Farnsworth, Volunteer, Volunteer Services

Provider: Robyn Contreras, NP, Nurse Practitioner, University Medicine Associates, North

Team: Total Parenteral Nutrition Team, Dana Foster, Ismael Rodriguez

Ms. Casas additionally commented on University Health awarded the Top Workplaces in 2023 awarded by The Express-News based on the employee survey ranking in Leadership, benefits, diversity, training & development and opportunities for learning & growth and workplace flexibility

**Report from the Nominating Committee and Election of Board of Managers Officers —
*Jimmy Hasslocher, Chair, Nominating Committee***

Mr. Hasslocher presented the Board with the recommended slate of Officers (Chair, Vice Chair, and Secretary). The Board will consider that slate and any nominations from the floor and elect its officers to be effective immediately.

Dr. Dianna M. Burns, Ms. Pat Jasso and Mr. Jimmy Hasslocher have agreed to serve on the committee; and Mr. Hasslocher has agreed to serve as its chair.

RECOMMENDATION:	Staff recommends approval of the new Slate of Officers as recommended.
ACTION:	A MOTION to APPROVE staff's recommendation was made by Ms. Fernandez, no secondary motion needed and PASSED UNANIMOUSLY.
EVALUATION:	None.
FOLLOW UP:	None

NEW BUSINESS – CONSENT AGENDA – JIM ADAMS, CHAIR

Consideration and Appropriate Action Regarding Rescission of Policy 10.07, Organ and Tissue Donation from Cadaveric Donors, and Combining It with Policy 9.05.01, Organ Donation after Circulatory Death — Erica Zuniga/ Bryan Alsip, M.D.

SUMMARY: University Health Policy No. 11.01, Policies and Regulations, defines “rescind” as “the act of revoking a policy that is no longer applicable or necessary as a governing principle, plan, or course of action as adopted by University Health Board of Managers. Further, Section II.D.1.b. of the policy provides that “A policy/regulation may be rescinded. As such, Policy 10.07, Organ and Tissue Donation from Cadaveric Donors, is recommended for rescission so that its principles can be incorporated into Policy 9.05.01 Organ Donation after Circulatory Death, thereby allowing all organ donations to be fully addressed under one comprehensive policy.

Consideration and Appropriate Action Regarding a Professional Services Agreement with FORVIS, LLP for Audit Support Services — Reed Hurley

SUMMARY: Securing an annual audit of University Health’s financial records is an important fiduciary responsibility of the Board of Managers. The audit serves as an outside review to ensure the proper recording of financial transactions in accordance with Generally Accepted Accounting Principles (GAAP). The annual financial audits are required and reviewed by various outside organizations including bond rating agencies, bond investors, banks, governmental payers, Bexar County, Pension Review Board, and other regulatory and oversight entities. The 2023 audit will be the eleventh annual audit engagement for FORVIS, they are currently engaged to perform the audits on all University Health entities including University Health (Consolidated), Community First, Foundation, University Health System Services of Texas, Inc., Pension Plan, OPEB Plan, Financial Assistance programs (Single Audit), the Foundation Form 990 and all other required tax returns.

The fees proposed for the all audits and tax returns by FORVIS compared to the prior year are as follows:

	<u>2022</u>	<u>2023</u>
University Health Audit	\$ 320,000	\$ 330,000
Foundation - Audit	\$ 17,000	\$ 17,500
Pension Plan Audit	\$ 22,000	\$ 22,500
Single Audit	\$ 27,000	\$ 27,750
OPEB Audit	\$ 17,000	\$ 17,500
UHS Services of Texas, Inc.	\$ 20,000	\$ 22,000
Foundation - Form 990	\$ 3,900	\$ 4,000
UHS Services of Texas, Inc. - tax	\$ 3,775	\$ 3,800

Total Before Administrative Fees	\$ 430,675	\$ 445,050
Administrative Fees (4%- 2022/2023)	\$ 17,227	\$ 17,802
Total Including Administrative Fees	\$ 447,902	\$ 462,852

The fees proposed for 2023 are \$14,950 or 3.34% higher than the total amount for 2022 audits and tax returns. An additional administrative fee of four (4) percent to cover certain technology, administrative, and reasonable travel costs is included.

The workforce composition data for FORVIS is as follows:

FORVIS	American Indian	Asian American	African American	Hispanic	White	Other	Total
Total	0	54	35	84	434	63	670
Percent	0.00%	8.06%	5.22%	12.54%	64.78%	9.40%	100.00%

Consideration and Appropriate Action Regarding Renewal of a Contract with Bottom Line System d/b/a Revecore for Billing Auditing and Collection Services — *Awoala Banigo*

SUMMARY: Revecore is an audit and recovery solutions company that collects lost reimbursement associated with zero balance insurance accounts. They recover from payers that have underpaid by identifying, correcting, appealing, and rebilling accounts. Pricing is based on a contingency rate of 25% of all recovered money resulting from Revecore services through our patient accounting system. Revecore shall be paid solely from funds collected from Payers. There is no change in the fee. Initially, payments to Revecore were estimated at \$91,250. However, University Health’s annual projected cash collection is higher than previously projected. Annual cash collection is projected at \$1,944,000 with an estimated cost of the service at \$486,000 for one year. The one-year extension is from March 24th 2023 through March 23rd 2025. Staff is requesting \$769,500 in additional funds to carry us through the remaining 19 months of the contract period. The revised total funding for this contract would be \$860,750.

Consideration and Appropriate Action Regarding Renewal of a Contract with Beyond Faith Home Care & Rehab of San Antonio, LLC for Home Health Services for CareLink Members and Unfunded Patients — *Virginia Mika/Roberto Villarreal, M.D.*

SUMMARY: University Health, through the CareLink program, provides medical services to the needy and uninsured residents of Bexar County. University Health provides home health services as part of the CareLink schedule of benefits and the Care Coordination department authorizes home health services to facilitate inpatient discharges for unfunded patients. This agreement is a two-part agreement in an effort to secure services for unfunded patients requiring home health services originating from the hospital. And secondly to secure home health services for CareLink members. In order to obtain competitive rates, CareLink and Care Coordination jointly contract with a home health vendor.

As a result of increased numbers of unfunded patients and CareLink members being discharged from University Hospital who require home health services, additional funds are needed to maintain the contract. This service was competitively bid on RFP-220-09-052-SVC. After several inquiries, AQTs was the only provider that submitted a proposal. After evaluating the proposal, CareLink and Care Coordination management selected AQTs as the vendor for these services. Beyond Faith assumed the contract in 2023 and began providing services in February. They have had no quality issues or patient complaints.

The services are based on a fee for service reimbursement model. The term of this contract is three (3) years beginning April 1, 2021 and ending March 31, 2024, but has two, one year renewal options. Rates will be 100 percent of the current Medicare fee schedule for the two renewal years. The services were negotiated at 93% of the current Medicare allowable rate and are based on a fee for service reimbursement model. The total estimated amount previously approved was \$575,000 per year (\$300,000 for CareLink and \$275,000 for Care Coordination). The amount of additional funding needed for the remainder of this contract year is estimated to be \$385,000.

Beyond Faith has a total of 134 employees. The workforce composition data is as follows:

NON PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
	0	2	34	50	13	9	108
	0%	1%	25%	37%	10%	7%	81%
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
	0	2	1	6	15	2	26
	0%	1%	1%	4%	11	1%	19%
TOTAL	American Indian	Asian American	African American	Hispanic	White	Other	TOTAL
		4	35	56	28	11	134
	0%	3%	26.1%	41.8%	20.9%	8.2%	100.0%

Consideration and Appropriate Action Regarding Renewal of a Professional Services Contract with CommuniCare Health Centers for CareLink Members — Virginia Mika/Roberto Villarreal, M.D.

SUMMARY: The purpose of this agreement is to continue to secure primary care and specialty services for CareLink members. Over the past several years, CommuniCare providers have seen patients for routine office visits, immunizations, inoculations, nutritional and dietetic counseling and preventive care. In 2022, CommuniCare provided services to 724 unique members for a total of 2,871 patient visits. There are 515 members assigned to CommuniCare for their primary care needs. Additionally, CommuniCare has established access to several specialty services including Neurology, Rheumatology, and Physical Therapy which provides additional providers and locations for CareLink members to access care.

Payments to CommuniCare pursuant to this contract are based on 100% of the current Medicare fee schedule for all professional services. In 2022, CareLink paid CommuniCare \$246,952.65. As of July 31, 2023, CareLink has paid \$108,746.32. For calendar year 2024, the anticipated the cost of the contract is \$240,000. This expense is included in the University Health 2024 budget. This agreement shall renew for up to (2) successive one (1) year terms if CommuniCare meets all performance standards, patient satisfaction metrics and quality risk management standards.

Barrio Comprehensive Family Health Care Center d/b/a CommuniCare Health Centers has 955 employees. The Workforce Composition data is as follows:

Non-Professional	American Indian or Alaska Native	Asian	Black or African American	Hispanic or Latino	White	Other	Total
#	0	11	36	627	60	12	746
%	0	1%	4%	66%	6%	1%	78%
Professional	American Indian or Alaska Native	Asian	Black or African American	Hispanic or Latino	White	Other	Total
#	0	16	10	80	69	34	209
%	0	2%	1%	8%	7%	4%	22%
Total	American Indian or Alaska Native	Asian	Black or African American	Hispanic or Latino	White	Other	Total
#	0	27	46	707	129	46	955
%	0	3%	5%	74%	14%	5%	100%

Consideration and Appropriate Action Regarding an Amendment to the Agreements with Alamo Area Resource Center and Black Effort Against the Threat of AIDS Coalition Trust in Support of the Ryan White and Ending the HIV Epidemic Programs Serving HIV-Affected Clients — *Roberto Villarreal, M.D.*

SUMMARY: The primary goal and objective of this agreement is to amend the existing Contracts with our partners due to the increase carryover HRSA Funds in the following categories:

- Housing Services (Operation BRAVE)
- AIDS Pharmaceutical Assistance (Local) {LPAP}
- Early Intervention Services (EIS)
- Emergency Financial Assistance (EFA)
- Medical Case Management (MCM)
- Medical Transportation
- Mental Health Services
- Non-Medical Case Management (NMCM)
- Outpatient Ambulatory Health Services (OAHS)
- Referral for Health Care and Support Services
- Substance Abuse – Outpatient

Initiative Program award number H89HA31891 and Ending the HIV Epidemic Program – Operation BRAVE award number UT8HA33921. The HIV services shall be invoiced monthly. The Ryan White Program is a payer of last resort and provides financial and social services to those not covered by other resources, ensuring continuity of services and emphasizing the public health benefit to reduce HIV transmission rates and end the HIV epidemic.

Source of Funding FY23-24 03/01/2023-02/29/2024	Overall Budget	Allocated Funds
Ryan White Part A Formula	\$3,704,463	AARC: \$1,099,713 BEAT AIDS: \$272,304
Ryan White Part A Supplemental	\$1,970,324	AARC: \$538,017 BEAT AIDS: \$99,035
Ryan White Part A Minority AIDS Initiative	\$685,174	AARC: \$276,753 BEAT AIDS: \$126,724
Ending the HIV Epidemic Program – Operation BRAVE	\$2,000,000	AARC: \$745,902.00

Alamo Area Resource Center has a total of 50 employees. The workforce composition data is as follows:

	American Indian	Asian American	African American	Hispanic	White	Other	Total
NON PROFESSIONAL	0	0	1	30	3	0	34
	0%	0%	2%	60%	6%	0%	68%
PROFESSIONAL	0	0	2	11	3	0	16
	0%	0%	4%	22%	6%	0%	32%
TOTALS							
	0	0	3	41	6	0	50*
	0%	0%	6%	82%	12%	0%	100%

*Of these, 55% are bilingual English/Spanish

BEAT AIDS has a total of 14 employees. The workforce composition data is as follows:

	American Indian	Asian American	African American	Hispanic	White	Other	Total
NON PROFESSIONAL	0	0	0	0	0	0	0
PROFESSIONAL	0	0	4	9	1	0	14
	0%	0%	29%	64%	7%	0%	100%
TOTALS							
	0	0	4	9	1	0	14*
	0%	0%	29%	64%	7%	0%	100%

*Of these, 50% are bilingual English/Spanish

Consideration and Appropriate Action Regarding a Contract with CGC General Contractors, Inc. for the University Hospital South Parking Garage Expansion Joint Repair Project — Don Ryden

SUMMARY: Based upon the structural investigation, repairs to SPG are needed to address and prevent additional deterioration due to deflection of concrete from age, soils movement, and weather affects. This will include adding additional structural support to the underside of the ramp slab, sealing cracks and joints, and replacing expansion joints.

University Health solicited Request for Competitive Sealed Proposals (RFCSP-223-05-035-CNST) for construction services with two firms responding with corresponding construction installation prices ranging from \$426,039 to \$480,216, and construction installation schedules, in calendar days, ranging from 99 to 120 days.

The firms that submitted proposals were:

CGC General Contractors, Inc.	Henock Construction LLC
\$426,039	\$480,216
99 Calendar days	120 Calendar Days
Evaluation Score: 90.48/100	Evaluation Score: 81.44/100

The proposals were evaluated based on the criteria provided to the firms in the RFCSP. Of the firms that proposed, CGC General Contractors, Inc. was selected based on their competitive pricing (\$426,039), proposed schedule (99 calendar days), prior experience with UH, and safety record.

CGC General Contractors, Inc. has a total of seventeen (17) employees. The workforce composition data is as follows:

NON PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
	0	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%	0%
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
	0	0	0	6	11	0	17
	0%	0%	0%	35%	65%	0%	100%
TOTAL	American Indian	Asian American	African American	Hispanic	White	Other	TOTAL
	0	0	0	6	11	0	17
	0%	0%	0%	35%	65%	0%	100.0%

RECOMMENDATION: Staff recommends approval of the Consent Agenda Items as presented to the Board.

ACTION: A **MOTION** to **APPROVE** staff's recommendation was made by Ms. Jasso, **SECONDED** by Dr. Cohen and **PASSED UNANIMOUSLY**.

EVALUATION: None.

FOLLOW UP: None

Action Items:

Consideration and Appropriate Action Regarding Selected Purchasing Items:

Consideration and Appropriate Action Regarding Commissioning of Peace Officers for Bexar County Hospital District — *Chief Sherrie King/Edward Banos*

SUMMARY: University Health is authorized by the Texas Health & Safety Code to appoint and commission peace officers to provide a safe and secure environment for patients, visitors, staff, and facilities. A peace officer's authority is limited to property owned or controlled by University Health, including an abutting street, right of way or easement in the property. The Texas Code of Criminal Procedure identifies persons commissioned by the Board of Managers of University Health as peace officers.

The credentials of Rogerio Gill and Edward Guajardo have been examined and certified by the Chief of Police as meeting all of the requirements of a University Health Peace Officer.

As required of all University Health peace officers, Mr. Gill and Mr. Guajardo have completed all necessary training requirements.

The commissioning of these Peace Officers will be filling two open positions due to 1. an internal departmental promotion and 2. an external opportunity.

RECOMMENDATION: Staff recommends the Board of Managers approval to commission Rogerio Gill and Edward Guajardo as Bexar County Hospital District Peace Officers.

ACTION: A **MOTION** to **APPROVE** staff’s recommendation was made by Mr. Hasslocher, **SECONDED** by Ms. Fernandez, and **PASSED UNANIMOUSLY**.

EVALUATION: None.

FOLLOW UP: None.

Consideration and Appropriate Action Regarding a Renewal to the Professional Services Agreement with Between University Medicine Associates and UT Health San Antonio Department of Medicine for Dermatological Services — *Monika Kapur, M.D. /Ed Banos*

SUMMARY: Dr. Richard Usatine has been the lead physician at the clinic since its inception, providing his expertise in the diagnosis of skin and dermatological conditions and their related therapies. This arrangement facilitates the delivery of highly specialized dermatological care to University Health patients, while providing a mechanism for UMA to bill for services and collect patient revenue. The current Agreement expires October 31, 2023. Services provided under the agreement consist of direct skin and dermatological patient care rendered at the University Health outpatient clinic at the Robert B. Green campus by Dr. Usatine. UMA leases .70 FTE of Dr. Usatine’s clinical time, or twenty-eight hours per week. UMA provides funding for the leased provider’s salary.

In order to reflect Dr. Usatine’s increase in salary, the requested rate for the new Agreement is \$194.05 per hour, with the total amount not to exceed \$282,544 per year. The current cash collections for professional fees are \$75,000 per year. This results in a net cost to UMA of approximately \$207,544 annually. This is a planned expense and is included in the 2023 and 2024 operating budgets.

UT Health San Antonio has a total of 6,027 employees. The workforce composition data is as follows:

NON PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	Total
	9	67	87	1,383	469	248	2,263
	0%	3%	4%	61%	21%	11%	100 %
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
	9	536	135	1,158	1,605	321	3,764
	0%	14%	4%	31%	43%	8%	100 %
TOTAL	American Indian	Asian American	African American	Hispanic	White	Other	TOTAL
	18	603	222	2,541	2,074	569	6,027
	0%	10%	4%	42%	34%	10%	100.0%

RECOMMENDATION: Staff recommends Board of Managers’ approval to execute a Professional Services Agreement for Dermatological Services with UT Health San Antonio in an amount not to exceed \$565,088 for a two-year term from November 1, 2023 through October 31, 2025.

ACTION: A **MOTION** to **APPROVE** staff’s recommendation was made by Ms. Fernandez, **SECONDED** by Dr. Kelley, and **PASSED UNANIMOUSLY**.

EVALUATION: None.

FOLLOW UP: None

Consideration and Appropriate Action Regarding a Support Agreement with Haven for Hope of Bexar County for the Jail Outreach Program and Continuity of Care Transition Program — Sally Taylor, M.D.

SUMMARY: Referrals to Haven come from a wide variety of criminal justice-related programs and courts, the Center for Health Care Services, law enforcement officers, hospitals including University Hospital, along with University Health and Center for Health Care Services staff located at the jail.

Approximately 88.5% of CCTP and 57.5% of JOP clients receive behavioral health services, which may include various treatment programs including CHCS, Sigma Mental Health Urgent Care, Lifetime Recovery, Alpha Home, Crosspoint, community based counseling, peer led recovery support groups (both on campus and in the community), and anger management classes. Haven is also a key participant in the community stakeholder collaborative group, The Southwest Texas Crisis Collaborative (STCC), created through the Southwest Texas Regional Advisory Council (STRAC). STCC provides funding for additional medical capability on the Haven campus (the Acute Care Station) to address the complex needs of patients who often access hospital services in lieu of outpatient care.

Haven for Hope has a total of 296 employees. The workforce composition data is as follows:

	American Indian	Asian American	African American	Hispanic	White	Other	TOTAL
NON PROFESSIONAL	1	0	19	100	29	8	157
	0.3%	0.0%	6.4%	33.8%	9.8%	2.7%	53.0%
PROFESSIONAL	1	0	20	71	46	1	139
	0.3%	0.0%	6.8%	24.0%	15.5%	0.3%	47.0%
TOTAL	2	0	39	171	75	9	296
	0.6%	0.0%	13.2%	57.8%	25.3%	3.0%	100.0%

RECOMMENDATION: Staff recommends the Board of Managers authorize the President/CEO to execute a twelve-month agreement with Haven for Hope of Bexar County for the Jail Outreach Program and Continuity of Care Transition Program, beginning January 1, 2024 through December 31, 2024, in the amount of \$1,483,336 annually, with two, successive, one-year automatic renewals, for a total of \$4,450,008 for the entire three-year term.

Ms. Fernandez was appreciative of the presentation and slides to allow the group to better understand how the various services are applicable to these individuals coming thru the doors. The increase in the stay of the individuals in days/length of stay, is that a good thing? Dr. Taylor responded that the real challenge is the individual stays longer due to the lack of permanent supportive housing in San Antonio. This is an ongoing challenge as more residents begin to experience homelessness.

ACTION: A **MOTION** to **APPROVE** staff's recommendation was made by Mr. Hasslocher, **SECONDED** by Dr. Burns, and **PASSED UNANIMOUSLY**.

EVALUATION: None.

FOLLOW UP: None

Consideration and Appropriate Action Regarding a Support Agreement with UT Health San Antonio Department of Psychiatry for the New Opportunities for Wellness (NOW) Adult Behavioral Health Clinic — Sally Taylor, M.D.

SUMMARY: In 2022, the NOW BH Clinic served 1,586 unduplicated patients with 15,099 visits, and for January through September 2023 has seen 1,450 unduplicated patients for 11,243 visits. The average time to see a psychiatric provider decreased from 37 days in 2022, to 9 days in 2023. Patients are offered an appointment with a therapist within five days of referral. The overall show rate averages 83% for new patients and 87% for established patients (those seen for two or more visits). To date for 2023, only three patients have been hospitalized, and less than 1% have emergency department visits. Approximately 2% of patients are either University Health employees or their family members. The payor mix is 45% self-pay/uninsured, 30% private insurance (3% Community First), 22% Medicaid/Medicare, and 3% CareLink. Patient diagnoses are broad and include mood disorders (43%), anxiety or personality disorders (34%), trauma-related stress disorders (7%), bipolar disorder (8%), or psychosis (4%).

The agreement includes a total annual cost for twelve months, beginning January 1, 2024 and ending December 31, 2024, not to exceed \$1,798,594, and with two, successive, automatic one-year renewals, a maximum financial outlay of \$5,395,782 for the entire three-year term. Combining the three contracts results in an overall annual cost savings of \$18,599. The annual cost is included in University Health's 2024 proposed budget.

RECOMMENDATION: Staff recommends the Board of Managers approve and authorize the President/CEO to execute a twelve-month agreement with the UT Health San Antonio Department of Psychiatry for the New Opportunities for Wellness Adult Behavioral Health Clinic in an amount not to exceed \$1,798,594 annually, beginning January 1, 2024 through December 31, 2024, with two, successive, one-year automatic renewals, for a total of \$5,395,782 for the entire three-year term.

ACTION: A **MOTION to APPROVE** staff's recommendation was made by Ms. Jasso, **SECONDED** by Ms. Fernandez, and **PASSED UNANIMOUSLY**.

EVALUATION: None.

FOLLOW UP: None

Consideration and Appropriate Action Regarding a Support Agreement with UT Health San Antonio Department of Psychiatry for the Transitional Care Clinic — *Sally Taylor, M.D.*

SUMMARY: The purpose of this agreement is to provide continued access for University Health patients to receive behavioral health outpatient treatment services following hospital discharge. The agreement supports three fulltime equivalents (FTEs) therapists, one FTE caseworker, one fulltime licensed vocational nurse, and 0.6 FTE clinic director oversight. The TCC provides timely post-discharge follow up for patients released from University Hospital's Emergency Department, Inpatient Psychiatry Unit or Inpatient Medicine/Surgery services. From 2021 through August 2023, the TCC has provided treatment for 1,273 unduplicated patients in 2021, 2,483 in 2022, and 1,675 January through August 2023 (referrals from University Hospital have increased from an average of 106 per month in 2021, to 209 in 2023). The first visit show rate averages 50%. Of those seen, 79% were scheduled for appointments within seven days of discharge based on patient request (100% were offered appointments in seven days), with an average of 4.6 days from hospital release to first TCC visit. For those seen in TCC, the thirty-day hospital readmission rate is less than 1.0%, and the 30-day return rate to the University Hospital Emergency Department is 2.5%.

RECOMMENDATION: Staff recommends the Board of Managers authorize the President/CEO to execute a twelve-month agreement with the UT Health San Antonio Department of Psychiatry for the Department of Psychiatry Transitional Care Clinic, in an amount not to exceed \$516,000 annually, beginning January 1, 2024 through December 31, 2024, with two, successive, one-year automatic renewals, for a total of \$1,548,000 for the entire three- year term.

Dr. Burns commented on the effort being made to have a follow-up visit within 7 days. Ms. Fernandez asked in the living room scenario is there flexibility in terms of hours. Dr. Taylor stated that the hours of operation are typically when the clinic is open with some evening hours available. Dr. Kelley asked how the liaison tracks patients the stay in the clinic and how do they access other services. Dr. Taylor stated that it is an internal referral; when the patient is seen it may be determined that the patient is in need of more intensive services that CHCS can provide and make a referral to the Liaison meet with the patient and do the intake to CHCS. Mr. Adams expressed his appreciation for the work that Dr. Taylor and her group are doing.

ACTION: A **MOTION to APPROVE** staff's recommendation was made by Dr. Burns, **SECONDED** by Ms. Jasso, and **PASSED UNANIMOUSLY**.

EVALUATION: None.

FOLLOW UP: None

Consideration and Appropriate Action Regarding an Authorization to Complete Overhead Existing Power Line Relocation to Underground Access for the Community Hospital at Palo Alto — *Don Ryden*

SUMMARY: At the Palo Alto site along South Zarzamora Street there are existing overhead power lines. The proposed location of the helicopter landing pad on the west side of the property is near enough to these overhead lines to create a hazard to the flight path of incoming and outgoing helicopters. Staff have worked with the A/E team and CPS Energy (CPS) to determine that the best solution is to relocate a portion of the power lines from overhead to underground.

CPS has provided construction requirements for the underground conduits that the CM will install. Once the underground conduits have been installed and inspected by CPS, CPS will install new cable in the underground conduits, place riser poles at each end of the transition and remove the section of overhead lines and poles. CPS has provided detailed construction plans as well as their fee for the engineering and installation work that they will perform.

The total cost of this CPS work is \$512,866. Funding requirements are summarized below.

- Provide and install vertical riser poles at each end of the dip	\$ 98,276
- Provide and install cable in underground conduit	\$ 384,305
- Remove existing OH electrical distribution poles	<u>\$ 30,285</u>
	\$ 512,866

Approval of this increase in allocated Project funding results in a new total obligated Project budget of \$100,975,368.

RECOMMENDATION: Staff recommends the Board of Managers approve the addition of CPS Energy overhead line relocation costs to the approved Project budget and authorize the President/Chief Executive Officer to fund the overhead electrical line relocation work in an amount not to exceed \$512,866.

Dr. Kelley asked why did CPS have above ground power lines vs. underground power lines. The lines were installed several years ago before any buildings existed out in this area. The power lines running on Zarzamora do not carry the capacity to allocate to us for the new hospital therefore we are having to bring power from a sub-station. Further discussion and explanation took place on the existing power lines and the underground lines.

ACTION: A **MOTION** to **APPROVE** staff's recommendation was made by Mr. Hasslocher, **SECONDED** by Dr. Cohen, and **PASSED UNANIMOUSLY**.

EVALUATION: None.

FOLLOW UP: None

**Consideration and Appropriate Action Regarding the Financial Report for August 2023 —
Reed Hurley**

SUMMARY: University Health's consolidated bottom line for the month of September 2023 reflects a gain of \$25.9 million, \$27.3 million better than the budgeted loss of \$1.4 million. This gain to budget is primarily due to patient activity driving positive net patient revenue of \$19.8 million, UC revenue of \$9.3 million and investment income of \$5.3 million.

In September, clinical activity (as measured by inpatient patient days) was up by 10.4% and inpatient discharges were higher than budget by 10.3%. Volumes exceeded budget across all key service delivery areas. Community First experienced a bottom line gain of \$0.7 million, which was \$0.2 million better than the budgeted loss of \$0.5 million. Community First fully insured membership was down 12.6% to budget, the bottom line gain was driven by lower than expected expenses and a pick-up from interest income, offset by an increase in experience rebate expense.

Balance Sheet Report

Consolidated Balance Sheet (Monthly Financial Report page 3) highlights are as follows:

- Days Revenue in Patient Accounts Receivable: 36.6 days on a budget of 39.0 days. Improved cash collections and AR cleanup has moved this metric in a positive direction. The Women's and Children's Hospital and associated projects have a reserved balance of \$184 million. \$21 million was paid out in September, a total of \$686 million has been paid to date.
- The Community Hospitals project has a reserved balance of \$854 million.
- Unencumbered funds reserved for future capital needs has a balance of \$88.6 million.
- University Health's Net Asset Value has increased \$265.7 million year to date on a Generally Accepted Accounting Principles (GAAP) basis including debt service tax revenue and interest expense on bonds.
- Detailed information on Balance Sheet accounts is located on page 7 of the Monthly Financial Report.

Dr. Kelley asked about the year to date employee compensation over budget. Mr. Hurley explained that some of the over budgeted items were due to the extra volume we experienced and increases due to overtime and extra shifts by the Nurses. This included extra shift incentives plus new staff orientation. In the beginning of the year with the Agency Nurses paying premium pay for Agency labor would cost two and a half times what a normal Nurse rate drove those salaries higher. Additionally at the end of their agency contract we were able to hire allot of Nurses on a permanent basis. Mr. Hasslocher commented on the good month that we had and hopes the memberships at Community First will improve and that we are fortunate in the position we are in and appreciated Reed Hurley and teams' efforts.

RECOMMENDATION:	Staff recommends approval of the Financial report subject to audit.
ACTION:	A MOTION to APPROVE staff's recommendation was made by Mr. Hasslocher, SECONDED by Dr. Cohen, and PASSED UNANIMOUSLY subject to Audit.
EVALUATION:	None.
FOLLOW UP:	None.

Board of Managers Meeting

Tuesday, October 24, 2023

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Presentations and Education: None at this time.

Mr. Hernandez commented on the two new hospitals and their progress being on target with the architects. The Women's and Children's hospital Brian Freeman spent the day with the Fire Marshal today and the rest of the week conducting inspections Tuesday thru Friday to ensure everything is up to City Code to receive all necessary Certificates of Occupancy. Next week we should have a better move date for the patients and staff.

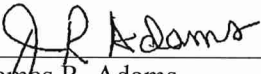
Miss Jasso commented that she hopes that infrastructure on the South Side is very lacking and hopes that the previous discussion on CPS and power lines that there will be enough power needed for our facility. There is a CPS sub-station out in the area but lacking sufficient power until CPS enhances the capacity of power.

Mr. Adams commented on the Texas A & M event honoring Mr. Hernández; the Board of Managers members congratulated Mr. Hernández on his achievement.


Information Only Items – None at this time.

Adjournment — *Jim Adams, Chair*

There being no further business Mr. Adams adjourned the public meeting at 7:17pm



James R. Adams
Chair, Board of Managers



Margaret A. Kelley, MD.
Secretary, Board of Managers



Janie M. Guevara, Recording Secretary

The Board of Managers may recess during the open meeting in order to hold a closed meeting. Alternatively, a closed meeting may be held before the open meeting or after its adjournment.

Closed Meeting: A closed meeting will be held pursuant to TEX. GOV'T CODE, Section 551.085 to receive information regarding pricing, market data and/or financial and planning information relating to the arrangement or provision of proposed new services and/or product lines.

Closed Meeting: A closed meeting will be held pursuant to TEX. GOV'T CODE, Section 551.085 to receive information regarding pricing or financial planning information relating to a bid or negotiation for the arrangement or provision of services or product lines to another person if disclosure of the information would give advantage to competitors of the hospital district.